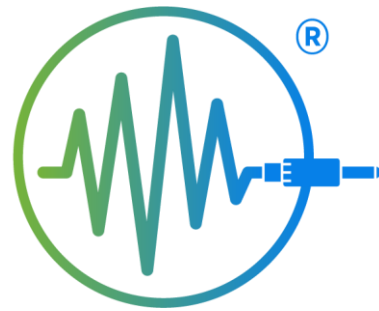


LISA LASHES  
**SCHOOL** *of*  
**MUSIC**



# Privacy Policy

## Privacy Policy

At the Lisa Lashes School of Music (“We”) are committed to protecting and respecting your privacy.

This policy (together with our terms of use and any other documents referred to in it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting this website, you are accepting and consenting to the practices described in this policy.

For the purpose of the General Data Protection Regulation 2018, the data controller is The Lisa Lashes School of Music Ltd and is registered in England and Wales, Company Number 11440431. Registered Office: 22 West Green Road, London, England, N15 5NN

### Information we collect from you.

We will collect and process the following data about you:

- **Information you give us:** This is information about you that you give us by filling in forms on the website or by corresponding with us by phone, e-mail or otherwise. It includes information you provide when you register to use the Site and when you report a problem with our site. The information you give us may include your name, address, e-mail address and phone number as well as preliminary information about your entry to the school (child(ren), name(s) and age(s), proposed term of entry etc.).
- **Information we collect about you:** This is information that we collect automatically about your visit during your time on the Site. It typically involves technical information and is often collected using small data files called “cookies”. This information helps us to provide you with a good experience when you browse the Site and to indicate where the Site requires improvement.
- **Information we receive from other sources:** This is information we receive about you if you use any of the other websites we operate or the other services we provide. In

this case we will have informed you when we collected that data if we intend to share those data internally and combine it with data collected on this site.

## Uses made of the information.

We use information held about you in the following ways:

- to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us.
- to provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about, such contact will only be made by email or SMS, from which you can opt out at any time.
- to notify you about changes to our service.
- to administer the Site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes.
- to improve the Site to ensure that content is presented in the most effective manner for you and for your computer;
- to allow you to participate in interactive features of our service, when you choose to do so;
- as part of our efforts to keep the Site safe and secure;
- to measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you;
- **Information we receive from other sources.** We will combine this information with information you give to us and information we collect about you. We will use this information and the combined information for the purposes set out above (depending on the types of information we receive).

## Disclosure of your information

We may use your personal information for analytics that assist us in the improvement and optimisation of the website.

## Where we store your personal data

All information you provide to us is stored on our secure servers within the EEA in accordance with our GDPR policy and we will take reasonable steps to protect your information in accordance with this policy, including without limitation:

- installing a secure firewall;
- using antivirus protection software;
- encrypting data;
- carrying out regular backups.

Where we have given you (or where you have chosen) a password which enables you to access certain parts of the Site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to the Site: any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

## Your Rights

You have the following rights under law in respect of your personal information:

- the right to be informed about the collection and use of your personal information.
- the right of access to your information to verify the legality of our use of it;
- the right to request that inaccurate or incomplete information about you is rectified.
- the right to request the deletion or removal of your information where there is no further reason for us to use it (such as you have withdrawn your consent, or we no longer provide your children with education);
- the right to restrict the use of your information.
- the right to obtain and reuse the information that we have about you for your own purposes.

- the right not to be subject to a decision that has a legal effect on you that has been based on an automated decision.

Should you wish to exercise any of these rights, you may do so at any time by writing to us at the address given below.

**If you feel that your rights have been breached in any way, you should contact LLSOM: The Platform Club, George Row, Northampton, NN1 1DR.**

The Site may, from time to time, contain links to and from the websites of our partners, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

### **Changes to our privacy policy**

Any changes we make to our privacy policy in the future will be posted on this page. Please check back frequently to see any updates or changes to our privacy policy.

### **Contact**

Questions, comments and requests regarding this privacy policy are welcomed and should be emailed through to [info@llsom.com](mailto:info@llsom.com)

**Date:** January 2022

**Name:** Lisa Rose-Wyatt

**Signature:** *Lisa RoseWyatt*

**Position:** CEO at Lisa Lashes School of Music

**Policy renewal date:**

**January 2023**